



CITY OF KYLE

100 W. Center St. P.O. Box 40 Kyle, Texas 78640
(512) 262-1010 (Fax) 262-3960 www.cityofkyle.com

Welcome to the City of Kyle! The City of Kyle provides you with all or one of the following:

BILLING:

Your deposit is refunded after two years of continuous pay by the 15th. When paid by the 15th every month for 24 consecutive months your deposit will be credited to your account. The service charge is a non-refundable fee. If you final your account before the two years, your deposit will be credited to your final bill. Billing is from the 23rd to the 23rd every month and due on the 15th the following month. Bills are mailed out the last business day of every month. If you do not receive your bill by the 5th or 6th of each month, give us a call and we can give you your balance over the phone. The city of Kyle can now accept online Bill Payments through your bank.

The City of Kyle is not responsible for errors due to the postal service.

Bills are due on the **15th** of every month. If payment is not received by the **15th**, a late fee of 10% will be added to your bill.

The City of Kyle does have a night drop, it is the silver box in the alley along with a drive-thru where you can make your payment. If payment has not been received and the office has not heard from you by the **25th**, your services will be disconnected the next business day. A reconnect fee of \$40.00 will be added to the total amount due. It will be necessary to pay your billed amount plus the reconnect fee in **full** before services can be restored.

Emergency Pager numbers are as follows:

Water leak #395-1448 or #395-1129

Reconnect pager #395-1345

Rates:

Water rates are as follows: \$8.25 base fee plus \$1.60 for every 1000 gallons for services inside the city limits.

\$12.38 base fee plus \$2.40 for every 1000 gallons for services outside the city limits.

Wastewater rates are as follows: \$8.25 base fee plus \$1.60 for every 1000 gallons for services inside the city limits.

\$12.38 base fee plus \$2.40 for every 1000 gallons for services outside the city limits.

The garbage rate is \$10.15 plus \$0.84 tax. A total of \$10.99 a month for garbage service if you live in the Kyle city limits.

Your wastewater is based on your water usage. There is a maximum on the charges for wastewater on your account. After you have reached the limit you will no longer be charged for wastewater. The water and wastewater amounts will be the same up to the following amounts: \$26.25 inside the city limits; \$38.18 outside the city limits.

GARBAGE & RECYCLING:

A trashcan and recycle bin will be provided to you. Please allow 2 weeks for these to be delivered if you have moved into a new home. Please put your trash out, even if you do not have a trashcan in bags and/or bundled together. You may purchase additional trashcans on your own if you choose. You are allowed up to an additional 90 gallons. All additional trash must be bagged or bundled together, if not in a trash can. Boxes should be broken down and tied together about an inch thick with some string or twine.

Garbage is picked up once a week within the City of Kyle. Your garbage day is Monday on the east side of IH35, Tuesday if on the west side. It is requested that the garbage be put out by **7:00 AM**. The garbage is to be put in front of your home out on the curb, unless you have an alley, then it is to be placed in the alley. Recycle days are the same as trash days, but they are picked up at different times. Please leave them out until the end of the day.

Since Texas Disposal Systems picks up trash only once a week in Kyle, please give them all day to pick up your trash and recycling. If by the following morning, it has not been picked up, give them a call at **1-800-375-8375**. The earlier you give them a call, the earlier it will be that they can go back out to pick up your trash. Any questions or concerns regarding services should be directed to Texas Disposal Systems. Bulk pick ups and extra pickups must be paid individually and must be scheduled with TDS.