



City of Kyle e-Newsletter

Learn more about the city's warrant recovery effort at www.cityofkyle.com/police/kpd-begins-new-warrant-recovery-program

This weekly e-Newsletter contains useful information about events and happenings in the City of Kyle. To subscribe, simply [click here](#) and put "Kyle Newsletter" in the subject line to be added to the distribution list.

This is our Town: Read that meter

Mike Sanchez, Meter Technician with the City of Kyle, is an integral part of the Utility Billing Department.

Along with his colleague, Brett Lantz, Sanchez reads water utility meters on all customers' accounts within the city.

"We have more than 8,400 accounts," he said on a recent ride along. "Brett and I split the city in half to cover all the neighborhoods."

He started just about nine years ago in a maintenance position with the Parks Department. He



switched jobs and became a meter reader in the Utility Billing Department. He then worked in the Streets division of Public Works but eventually returned to meter reading.

As the city was growing, Sanchez tried others positions and gained different skills. But he came back to meter reading, because, as he said, "I love doing this [meter reading] more than anything else."

Meter reading these days is mostly an electronic endeavor. The city uses a radio wave system (a UBX) that sends a signal to a reader in the utility trucks, which Sanchez and Lantz drive around every street in Kyle serviced by the city. (A few areas have water service through a private water supply firm.) Then a bill is generated and sent to the customer. Utility bills in Kyle may include water, wastewater and solid waste services; or at least wastewater and trash.

Read the full story at www.cityofkyle.com.

Upcoming Public Meetings at City Hall

Kyle City Council Meeting
Tuesday, Feb. 2, 2016, at 7 p.m.

[Watch live or later](#). You can also read the [recap](#).

Stay Connected:

Find meetings, events and news at www.cityofkyle.com

Don't forget to like us on [Facebook](#) and follow us on [Twitter](#) for the most accurate, up-to-date information about Kyle. We now have pics on Instagram, too!



Kyle Road Bond Updates

Wonder what's happening with the 2013 road bond projects? Lots – even if you can't see it yet. Easements, utilities and engineering plans are just a few examples.

For more information about the 2013 road bond, visit

www.cityofkyle.com.

Many ways to pay

Did you know there are many different ways to pay your Kyle Utility Bill? And we are working on offering even more options!

Find the way that works best for you – we really don't want to turn off your water.

Payment Options (web, phone, in-person):

Online: payments can be made at <https://cityofkyle.dpnetbill.com/>

In Person: Office hours Monday-Friday 8 a.m. to 5 p.m.

Drive Thru: Located in alley behind City Hall

Phone: Call 512-262-3960

Visa, Discover and Mastercard are accepted.

Subject to a \$2.50 processing fee.

Note: on due dates, the phones in our Utility Billing Department are extremely busy. We strongly recommend mailing in payment, using auto-withdraw or one of the other options offered.

After Hours Night Drop: located in the Drive Thru, check or money order – Must have coupon.

Additional Options:

- Auto pay using ACH Drafting;
- Auto pay using Credit Card Drafting (recurring credit card payments are processed on the 10th of each month);
- Online bill pay through your financial institution;
- H-E-B Business Center (account number is needed; a fee may be charged)
- Pay by mail with coupon.

Here are a few more ways to pay your utility bill coming soon:

1. A new drive-up payment box will soon be installed at the VFW building, located on Front St.
2. A new phone system that will allow callers to make a payment using a phone.
3. A payment kiosk in the lobby of the Utility Billing office in City Hall.

Learn more at www.cityofkyle.com/utilitybilling/payment-option

Stormwater sense and sensibility

Did you know that humans are the number one source of stormwater pollutants? But we can help fix that!

Let's first define stormwater: it's rainwater after it hits the ground. Also called runoff, stormwater originates when rain and other precipitation runs off of rooftops, driveways, streets, parking lots, lawns and other impervious surfaces.

During rain events, stormwater flows into the storm drain system, eventually finding its way into streams, rivers, lakes, wetlands and groundwater.

Storm drain systems and sewers are two different things. Sewer collection systems takes used water (e.g., from sinks, bathtubs, washing machines, toilets) and sends it to a wastewater treatment plant.

Storm drain systems, on the other hand, are designed to channel stormwater quickly to



our waterways, assisting in preventing the flooding of our streets, homes and businesses. Stormwater doesn't go to a wastewater treatment plant; rather it drains directly into the nearest body of water with the potential of picking up pollutants along the way.

Some common examples include over fertilized lawns, excessive pesticide use, not picking up pet waste, letting oil drip out of vehicles and littering. Those pollutants can cause harm to fish, plants and other living things in our ecosystem.

The City of Kyle's stormwater program, managed by new hire Kathy Roecker, offers tips and guidance for reducing the chance for pollutants to enter our waterways.

Learn more about Kyle's Stormwater Management Program and find tips on having stormwater sense.

Visit www.cityofkyle.com/cityengineer/stormwater-basics



Road closure advisory

The contractor working on the Marketplace extension will close down N. Burleson Street between Spring Branch Parkway and the IH-35 access road beginning Feb.

1. The road will remain closed for about three weeks while the contractor completes work on the intersection of Burleson and Marketplace. Traffic will be detoured from both the north and south ends of the closure.

Only local resident/business traffic will be allowed. Travelers are advised to find alternate routes and allow extra time.



Kyle PD Citizens Police Academy

Want to know more about how law enforcement operates? Why do police officers do what they do?

Apply to the Kyle Police Department Citizens Police Academy and gain behind-the-scenes insight.

Submit applications by March 4 at www.cityofkyle.com/police. Classes run weekly March 8 - May 17.

