



City of Kyle E-NEWSLETTER



For the week of September 25, 2015

This weekly Kyle e-Newsletter contains information about news and events happenings in the City of Kyle. To subscribe, simply [click here](#) and put "Kyle Newsletter" in the subject line to be added to the distribution list.

Paying your utility bill on time pays off!

Kyle utility customers: we know everyone is busy so we try to make paying as easy as possible.

We also do not want anyone's service to be cut off because of a bill payment issue.

On the cutoff day for the city

- generally the 28th day of each month
- our utility billing department handles hundreds of phone calls from people who haven't yet paid their monthly bill, along with many more who pay in person.

The billing department is

extremely busy on those days. If you pay on the cutoff day, be prepared for long lines or difficulty calling.

That's why paying early pays off! Here are all the ways

Pay early to avoid delays and service cutoff.

you can pay your utility bill, which is generally due around the 15th of the month:

Online:

Make payments at <https://cityofkyle.dpnetbill.com/>

*In Person:

Office hours are Monday - Friday from 8 a.m. to 5 p.m.

***Drive Thru:** Located in alley between City Hall and Dark Horse.

Phone: Call us at 512-262-3960. Note, only Visa, Discover and Mastercard are accepted by telephone.

After Hours:

Night Drop located in the Drive Thru, check or money order only. *Must include payment coupon*

Auto pay:

1. ACH Drafting; probably the easiest payment method.

2. Credit Card Drafting: (Visa, Mastercard and Discover); recurring credit card payments are processed on the 10th of each month.

Continued below

Upcoming Public Meetings

Kyle Parks & Recreation Board Meeting
Monday, Sept. 28 at 7 p.m.

Kyle City Council Meeting
Wednesday, Oct. 7 at 7 p.m.

Kyle City Council Meeting
Tuesday, Oct. 20 at 7 p.m.

Can't make a meeting?

Kyle City Council meetings are Streamed Live on the Internet

Stay Connected:

Find meetings, events, news and more at www.cityofkyle.com

Don't forget to like us on [Facebook](#) and follow us on [Twitter](#) for the most accurate, up-to-date information about Kyle.

National Night Out Oct. 6

Mark your calendars and join your neighbors for the 32nd annual National Night Out. At nearly 30 locations around Kyle, communities will come together to take back their neighborhoods and get to know their local police officers.

If you want officers from the Kyle Police Department to stop by your National Night Out celebration, be sure to complete an application.

Questions? Contact Officer James Plant at jplant@cityofkyle.com or call 512-268-8590.

And after the event, be sure to share your NNO pictures with us!

Send to khilsenbeck@cityofkyle.com.

Downtown Revitalization Grant info session

Business owners in the downtown area: Want to learn more about the Downtown Revitalization Grant program?

Attend an information session at 10 a.m. Oct. 2 at Kyle City Hall council chambers.



Members from the city's Economic Development Department will provide information then hold a Q&A session.

Can't attend? Go online and [download the application](#).

Once completed, drop it off at the Economic Development office, located in Kyle City Hall at 100 W. Center Street.

Join Team Kyle

We are hiring! The City of Kyle has more than two dozen open positions. These include positions with Kyle Police Department, Parks & Recreation,

Engineering, Communications and more.

How do you know if you're right for Kyle? You are ready to work hard, have a little fun and contribute to making Kyle a great place to live and work. You've got a strong work ethic and great customer service skills.

You're also someone who values innovation, creativity and making a difference. Check out our job postings, learn more about the city and apply at www.cityofkyle.com.

JOIN TEAM KYLE AND START BUILDING YOUR FUTURE TODAY.

**Job Hunting?
Kyle is Hiring!**

Build your future at
CityofKyle.com



Courtesy of Lamar Advertising

Kudos & Recognition

My name is Doron Berger and I wish to recognize one of your finest.

{Recently}, my wife and two little boys were driving south on I-35, when we got a nasty flat tire that forced us to the right shoulder. This was just north of exit 208 near Kyle.

I had never experienced such a thing and sure enough, it was a scary experience, particularly with the little ones.

We called the roadside service I belong to ... and they said someone would come at 3:18 pm from New Braunfels. That would have been a 48 minute wait.

About 5 minutes [later], your officer David Saenz showed up on the scene. Officer Saenz was very assuring in his tone and did not hesitate to call another repair service that appeared promptly on the scene about 5 minutes later.

The officer also made sure to escort me in reversing to a safe spot

so the flat could be fixed further away from traffic.

Officer Saenz also made our sons' day by giving them stickers, which they were very thankful for. Overall, Officer Saenz made a very difficult situation a lot more comforting and he made sure we were on our way much faster.

I will always remember him and will be grateful for the experience.

Sincerely,

D. Berger

(edited for length and clarity)

Great job!

Continued from above

Outside vendor/third party payments:

HEB - Business Center (billing account number is needed and a fee may be charged)

**Please note, Visa is not accepted in person/drive thru.*

Questions? Want more information on your utility bill and payment options?

Visit the following web pages to learn more:

[Understanding your bill](#)
[Payment options](#)

Happenings

Historic Photo Roundup

Bring your historic photos to Kyle City Hall from 1-5 p.m. Sept. 27. The Hays County Historical Commission will scan and return them to you right away.

Kyle Log House Chicken Dinner

Takes place 11 a.m.-2p.m. Sept. 27 at the Claiborne Kyle Log House on Stagecoach Rd. Homemade fried chicken, sides, a drink and dessert for \$7 per plate. Enjoy live music, kids' activities.



For more information on all City of Kyle services and programs, visit www.cityofkyle.com or call 512.262.1010. Main newsletter photo by Marie Elbert.