Today’s Date: August 4, 2011
Budget RFI No: 3
Date Requested: August 2, 2011
Requested By: Council Member Diane Hervol
Information Requested: Provide the number of gallons used in the calculation of the average monthly residential water and wastewater bill.
Response: The average monthly bill for water service calculated for rate comparison purposes is based on the average gallons billed each month for water usage by all customers in the residential customer class. The average monthly consumption for the residential class is 6,000 gallons.

The average monthly bill for wastewater service is calculated for rate comparison purposes on a slightly different basis.

The City bills residential customers for monthly wastewater service based on a customer’s 3-month average of actual water usage during the months of November, December, and January of each year.

Therefore, the average monthly bill for wastewater service calculated for rate comparison purposes is based on the average of the 3-month winter water usage average for all customers in the residential customer class. The average wastewater volume for residential class is 5,600 gallons.