

# FUTURE OF KYLE

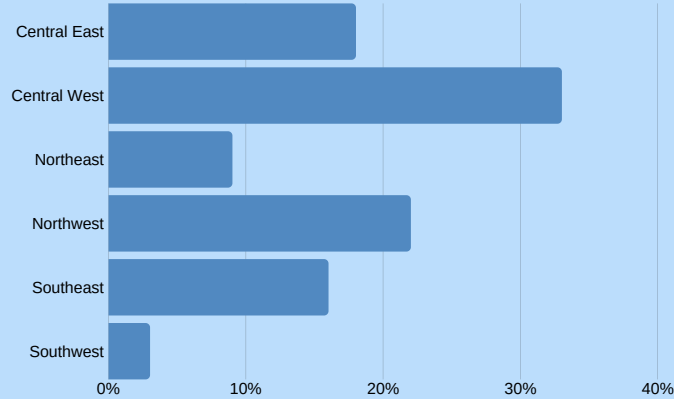
## HELP SHAPE THE CITY OF KYLE'S FUTURE

This survey was completed in April 2019 and Kyle residents were asked to assist city leaders in developing priorities for the 2019-2020 budget, as well as address any areas of concern - here's what they said!

### SURVEY DEMOGRAPHICS - WHO RESPONDED? 569 TOTAL RESPONSES

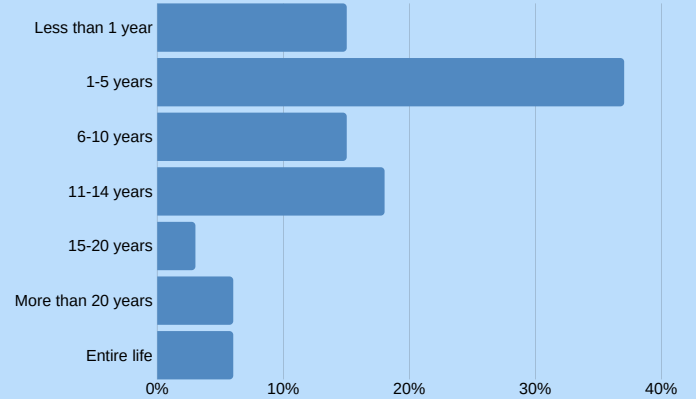
#### Area of Kyle respondents live in

Over 50% of respondents live in either the Central West or Northwest part of Kyle.



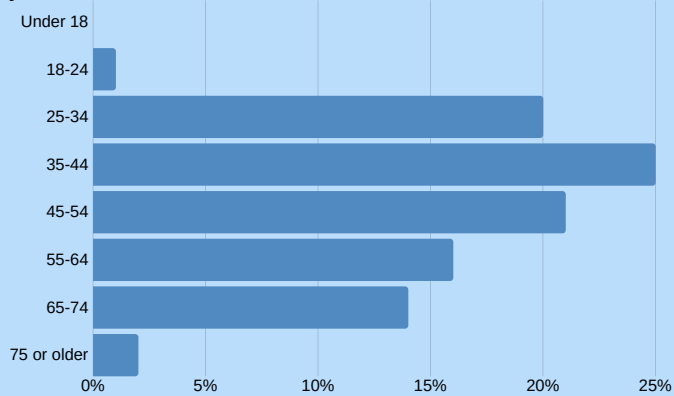
#### Length of time living in Kyle

Over 50% of respondents have lived in Kyle between 1-10 years.



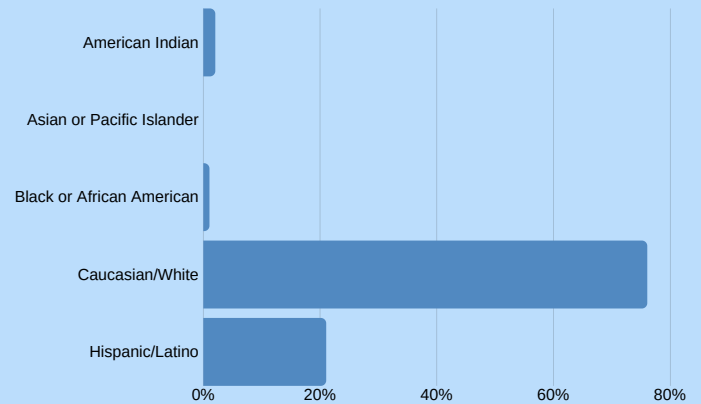
#### Age

The age of over 60% of the respondents is between 25-54 years old.



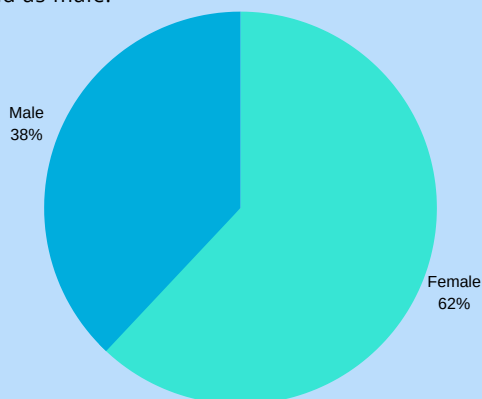
#### Ethnicity/Race

Almost 70% of respondents identified as Caucasian/White.



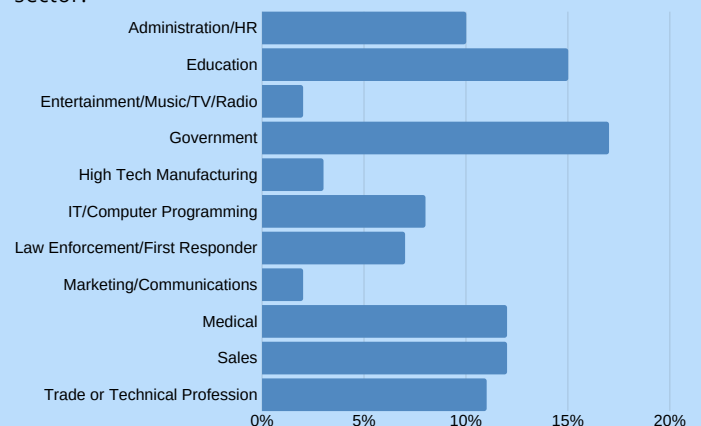
#### Gender

62% of the respondents identified as female and 34% identified as male.



#### Industry worked in

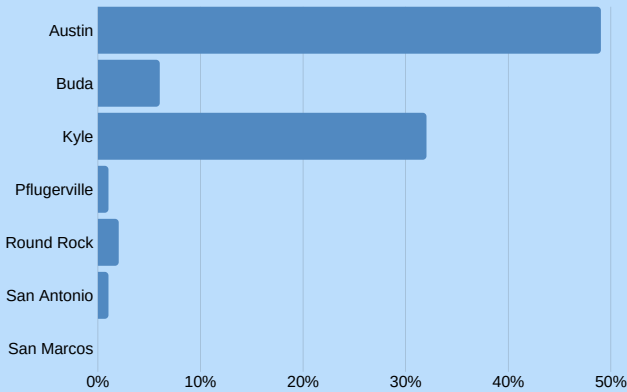
The largest group of respondents work in the government sector.



# FUTURE OF KYLE SURVEY RESULTS

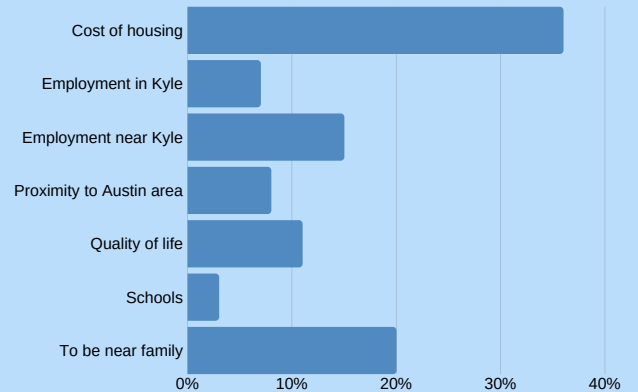
## Location of employment

Almost 50% of respondents work in the City of Austin and over 30% work in the City of Kyle.



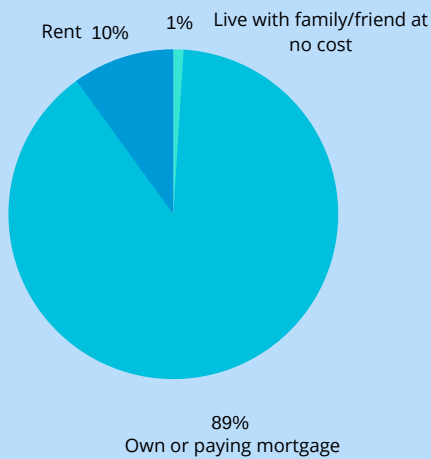
## Primary reason for moving to Kyle

The primary reason for most respondents noted as their reason for moving to Kyle is cost of housing.



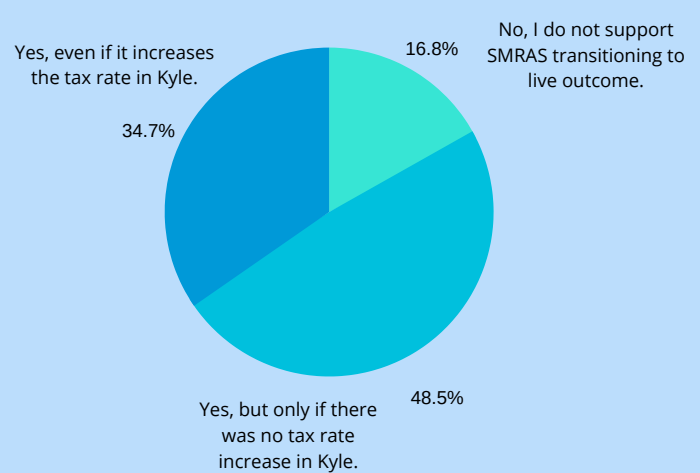
## Rent or Own

Almost 90% of respondents said they own or are paying a mortgage on their home.



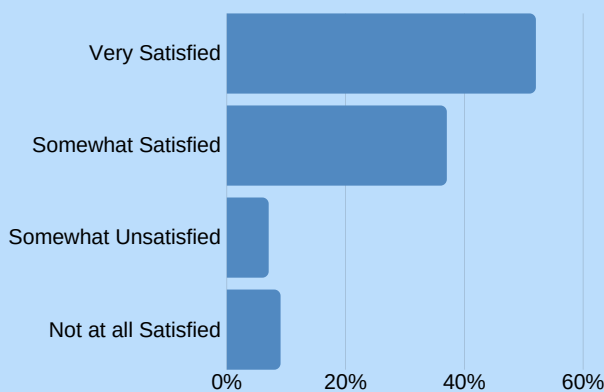
## SMRAS as live outcome facility

Almost 50% of respondents only support SMRAS becoming a live facility without a tax increase.



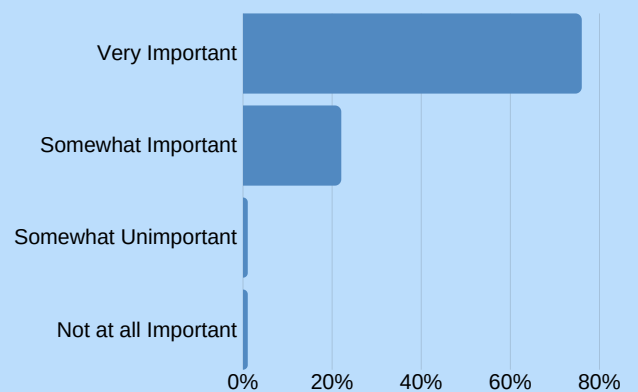
## Sewer/Waste Water - Satisfaction

Over 50% of respondents are very satisfied with the sewer/waste water service.



## Sewer/Waste Water - Importance

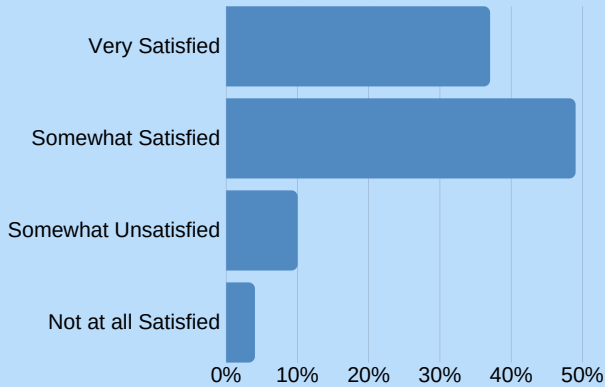
Almost 80% of respondents agree that sewer/waste water service is very important to them.



# FUTURE OF KYLE SURVEY RESULTS

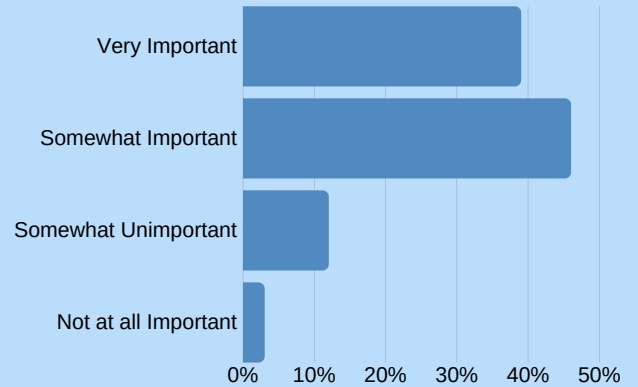
## Animal Control - Satisfaction

Over 80% of respondents said they were very or somewhat satisfied with animal control services.



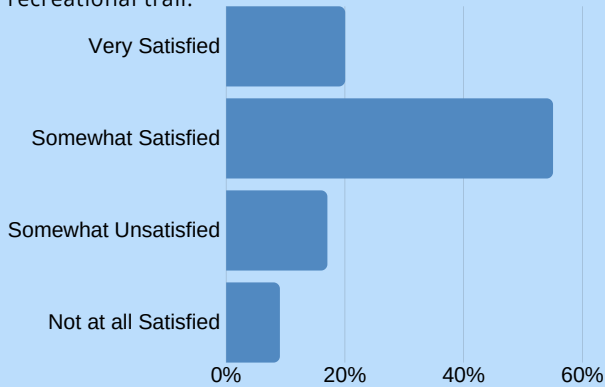
## Animal Control - Importance

About 85% of respondents agree that animal control is very or somewhat important.



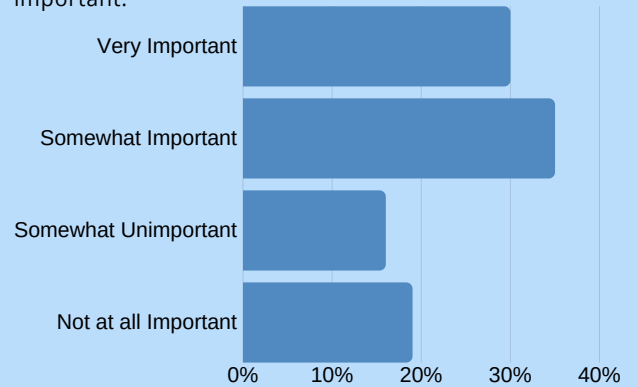
## Recreational Trail - Satisfaction

Over 60% of respondents said they are very or somewhat satisfied with the creation of a city-wide recreational trail.



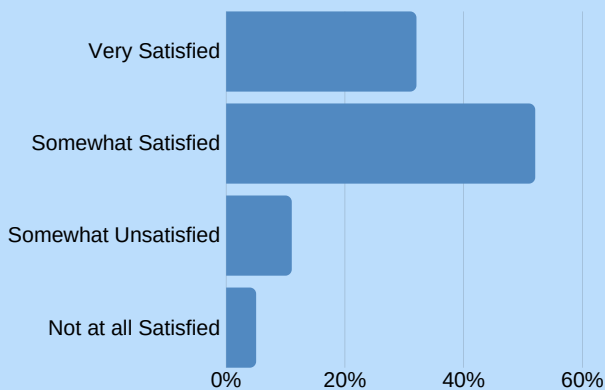
## Recreational Trail - Importance

About 65% of respondents agreed that the creation of a city-wide recreational trail is very or somewhat important.



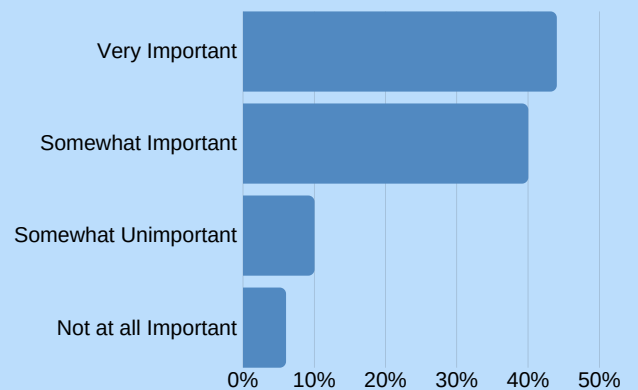
## Parks Programs - Satisfaction

Over 80% of respondents said they are very or somewhat satisfied with Parks Department programs.



## Parks Programs - Importance

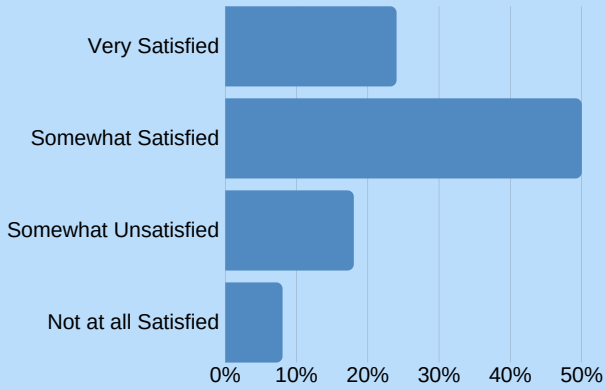
Over 80% of respondents agree that the Parks Department programs are very or somewhat important.



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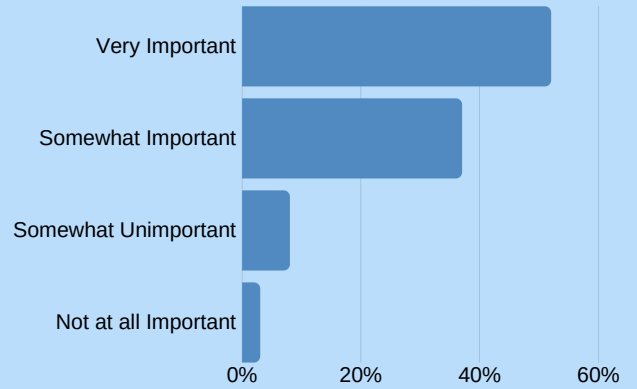
## Code Enforcement - Satisfaction

Almost 75% of respondents said they are very or somewhat satisfied with Code Enforcement.



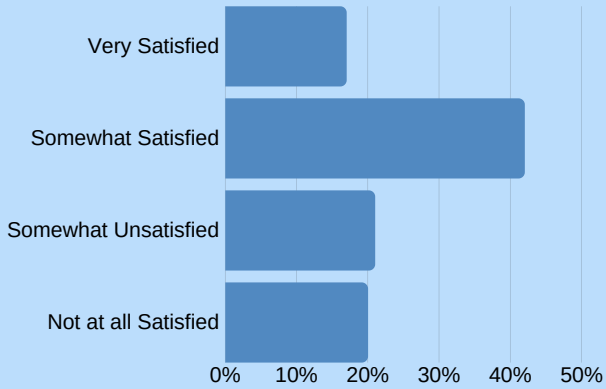
## Code Enforcement - Importance

Almost 90% of respondents agree that Code Enforcement is very or somewhat important.



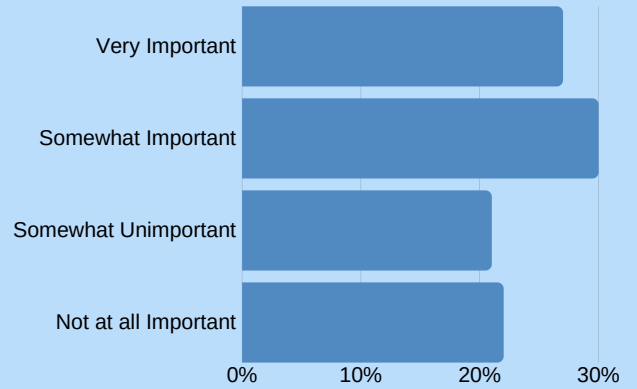
## Kyle as a Destination - Satisfaction

About 60% of respondents said they are very or somewhat satisfied with making Kyle a destination.



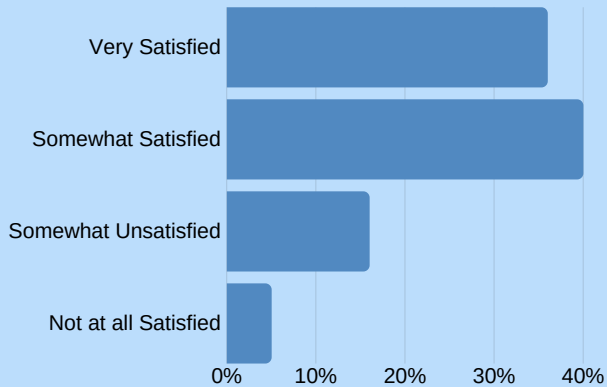
## Kyle as a Destination- Importance

Over 50% of respondents agree that making Kyle a destination is very or somewhat important.



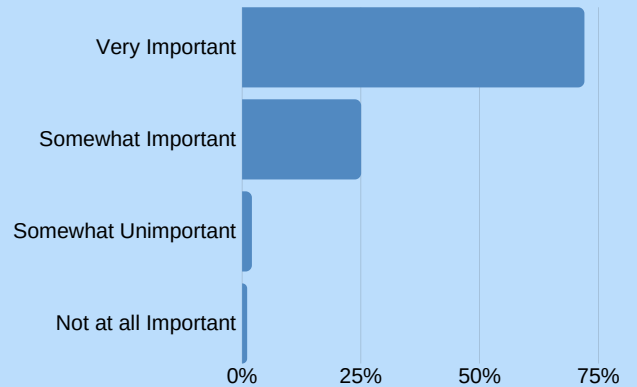
## Traffic Enforcement - Satisfaction

Over 75% of respondents said they are very or somewhat satisfied with the enforcement of traffic laws.



## Traffic Enforcement - Importance

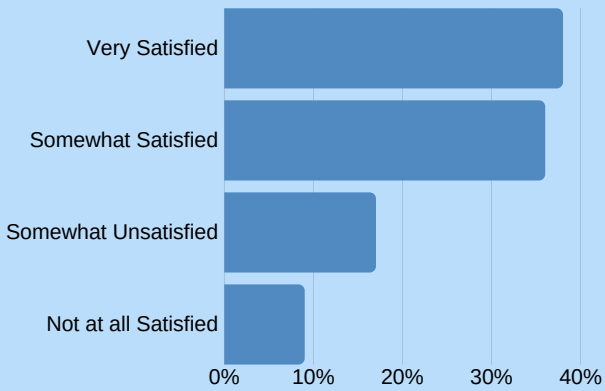
Over 90% of respondents agree that the enforcement of traffic laws is very or somewhat important.



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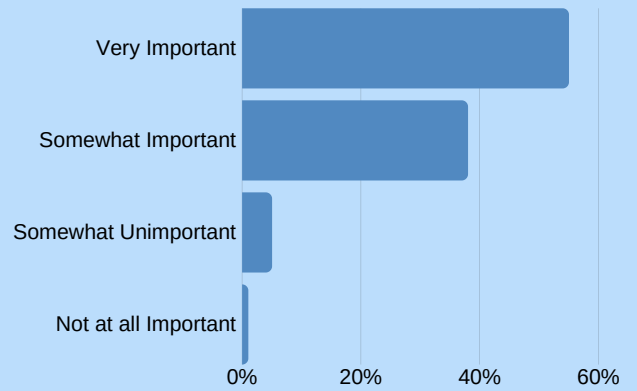
## Utility Billing - Satisfaction

Over 70% of respondents said they are very satisfied with utility billing/paying bills.



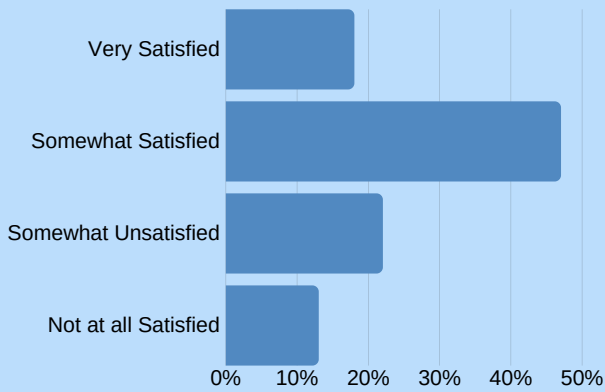
## Utility Billing - Importance

Over 90% of respondents agree that utility billing/paying bills is very or somewhat important.



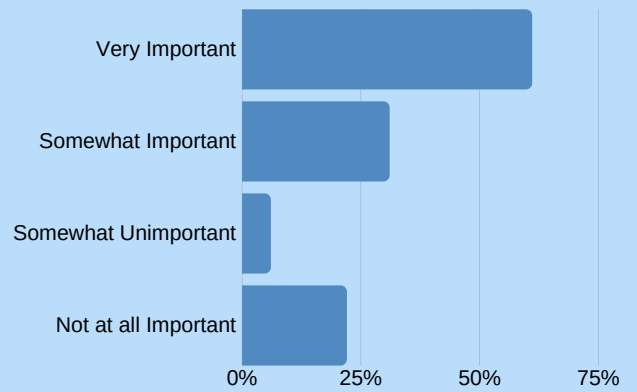
## Economic Development - Satisfaction

About 65% of respondents said they are very or somewhat satisfied with economic development.



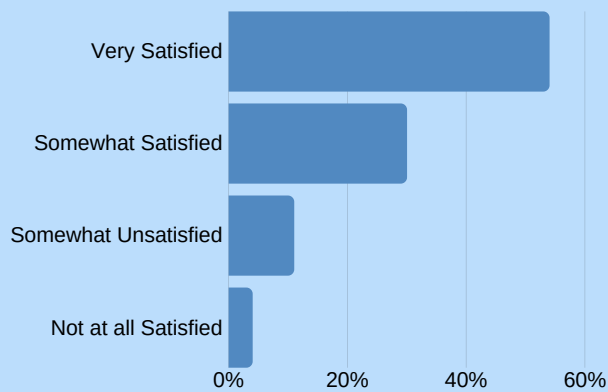
## Economic Development - Importance

Over 90% of respondents agree that economic development is very or somewhat important.



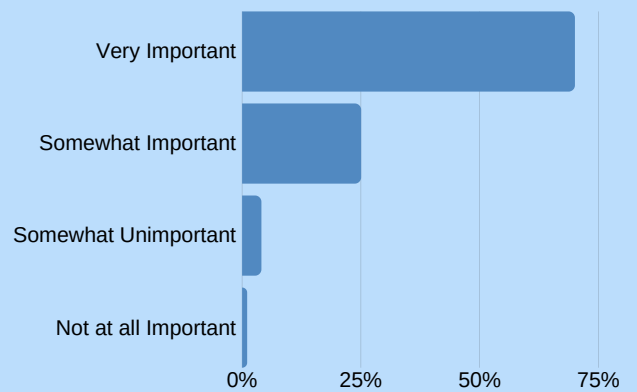
## Trash and Recycling - Satisfaction

Over 80% of respondents said they are very or somewhat satisfied with trash and recycling collection.



## Trash and Recycling - Importance

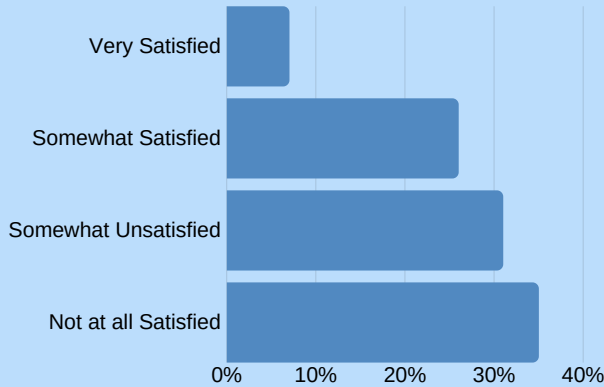
Over 95% of respondents agree that trash and recycling collection is very or somewhat important.



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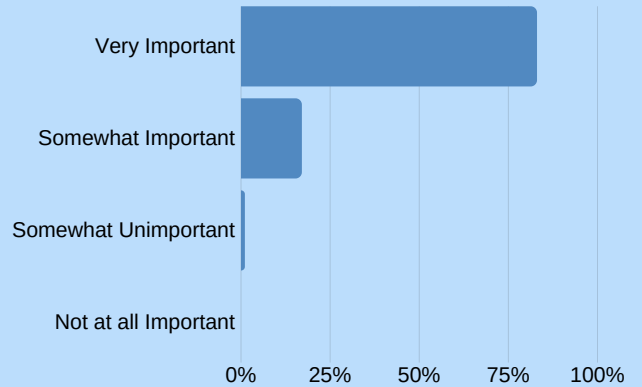
## Street Maintenance - Satisfaction

Over 60% of respondents are somewhat unsatisfied or not at all satisfied with street maintenance.



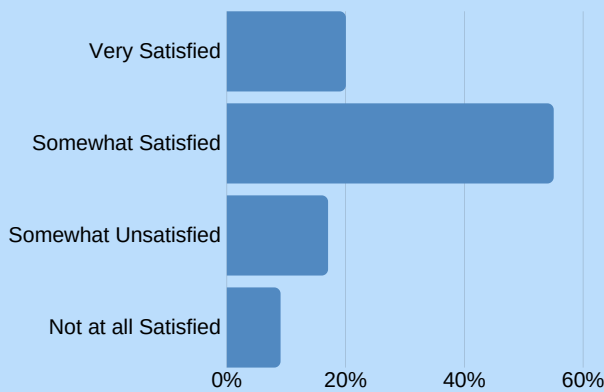
## Street Maintenance - Importance

Over 80% of respondents agree that street maintenance is very important.



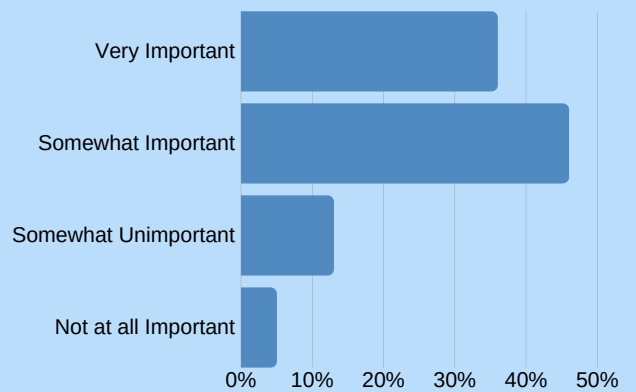
## Public Outreach - Satisfaction

About 75% of respondents are very or somewhat satisfied with public outreach.



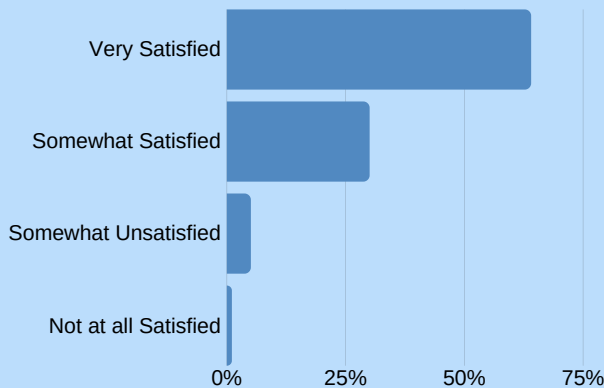
## Public Outreach - Importance

Over 80% of respondents agree that public outreach is very or somewhat important.



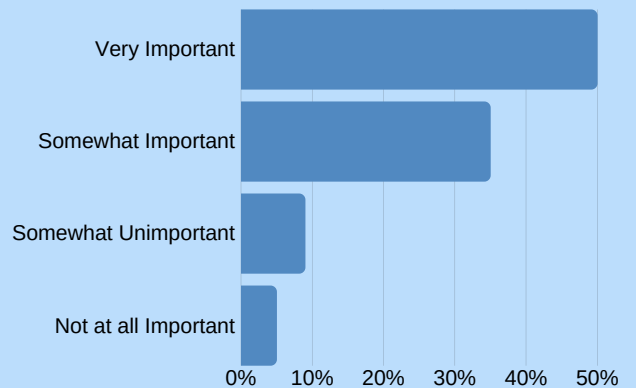
## Library Services and Programs - Satisfaction

Over 90% of respondents said they are very or somewhat satisfied with library services and programs.



## Library Services and Programs - Importance

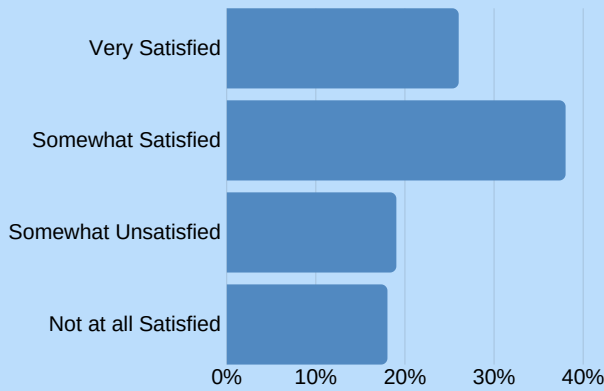
About 85% of respondents agree that library services and programs are very or somewhat important.



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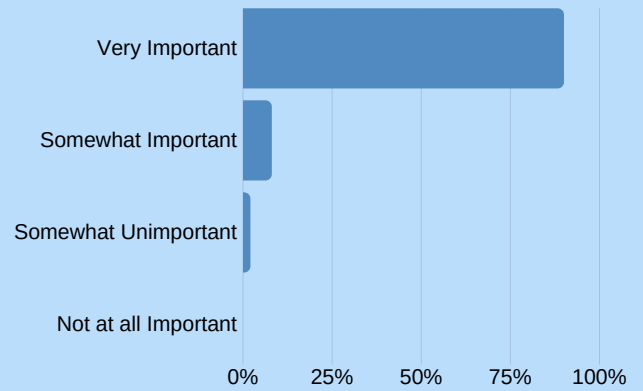
## Drinking Water - Satisfaction

Over 60% of respondents are very or somewhat satisfied with drinking water.



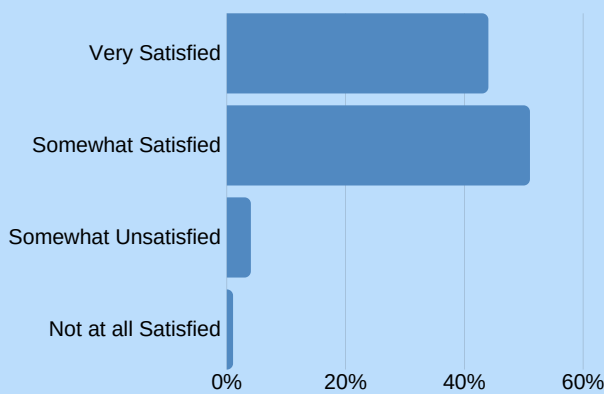
## Drinking Water - Importance

About 90% of respondents agree that drinking water is very important.



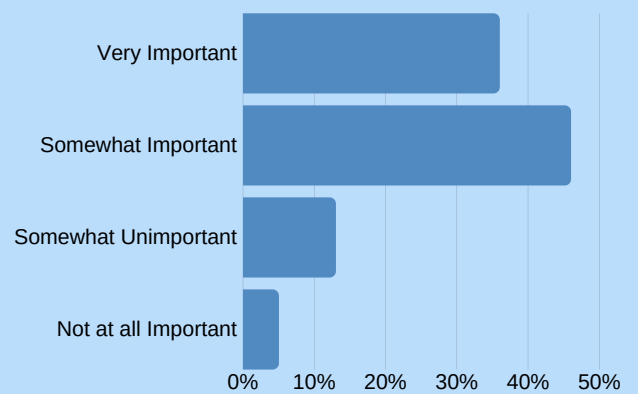
## Municipal Court - Satisfaction

About 95% of respondents are very or somewhat satisfied with the municipal court.



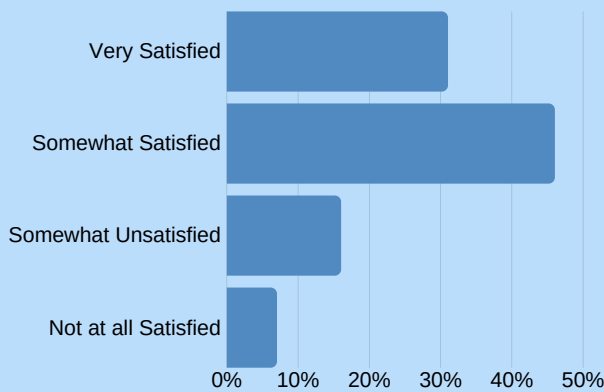
## Municipal Court - Importance

Over 80% of respondents agree that the municipal court is very or somewhat important.



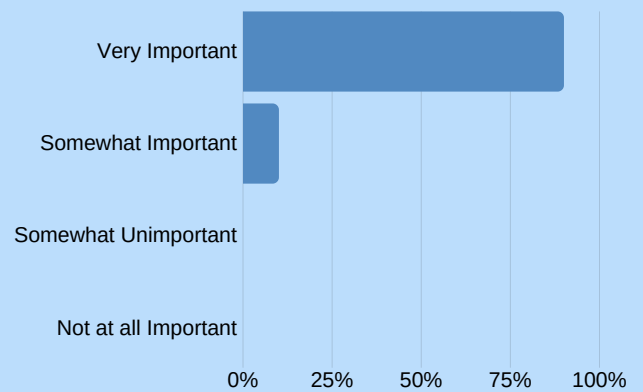
## Crime Prevention/Deterrence - Satisfaction

Over 75% of respondents said they are very or somewhat satisfied with crime prevention/deterrence.



## Crime Prevention/Deterrence - Importance

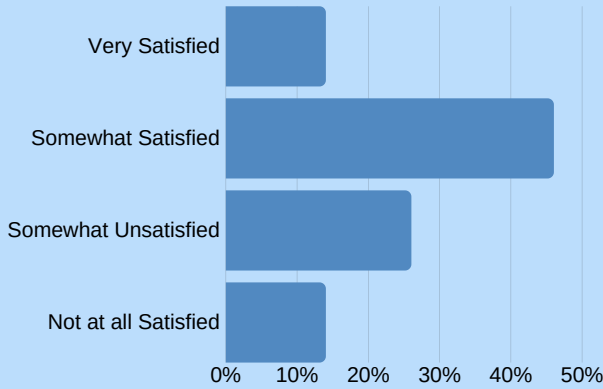
About 90% of respondents agree that crime prevention/deterrence is very important.



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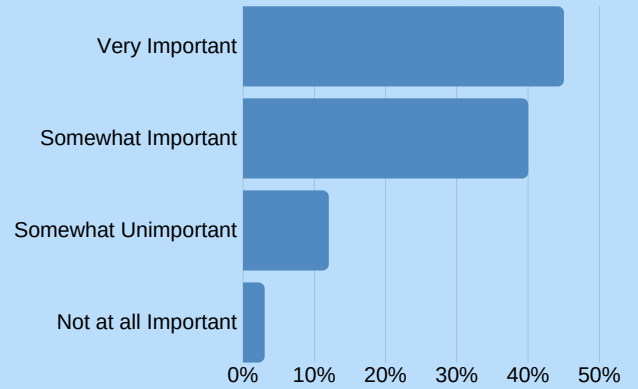
## Building New Sidewalks - Satisfaction

About 60% of respondents are very or somewhat satisfied with building new sidewalks.



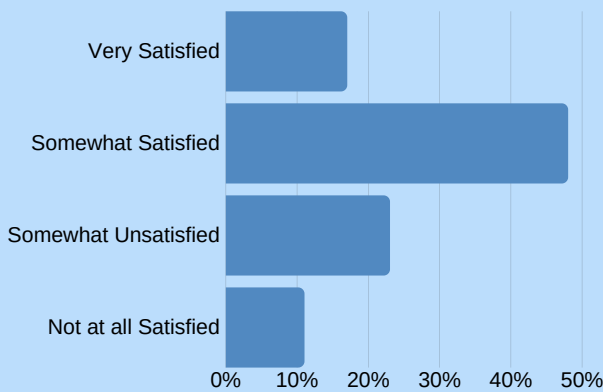
## Building New Sidewalks - Importance

About 85% of respondents agree that building new sidewalks is very or somewhat important.



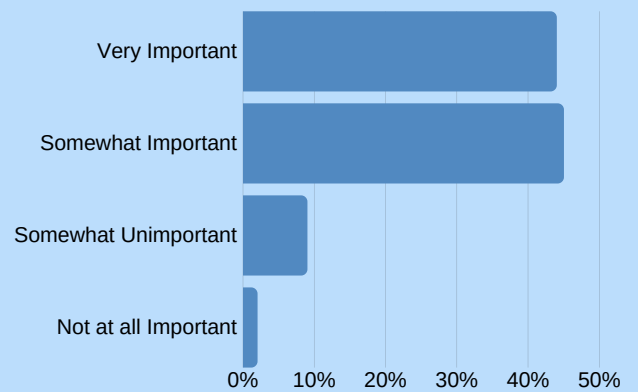
## Maintaining Sidewalks - Satisfaction

About 65% of respondents are very or somewhat satisfied with maintaining sidewalks.



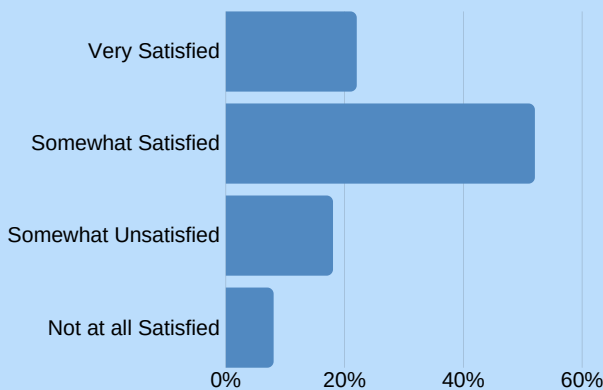
## Maintaining Sidewalks - Importance

Almost 90% of respondents agree that maintaining sidewalks are very or somewhat important.



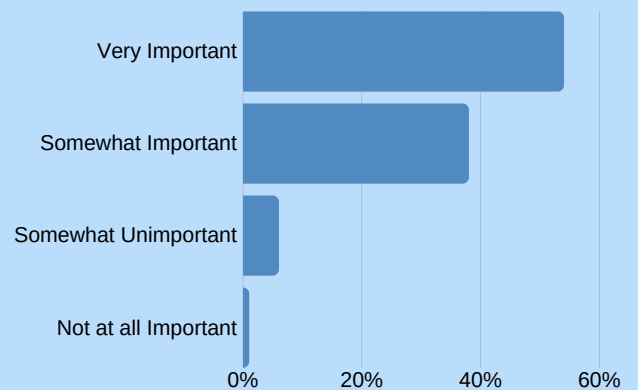
## Litter Prevention - Satisfaction

Almost 75% of respondents said they are very or somewhat satisfied with litter prevention.



## Litter Prevention - Importance

Over 90% of respondents agree that litter prevention is very or somewhat important.

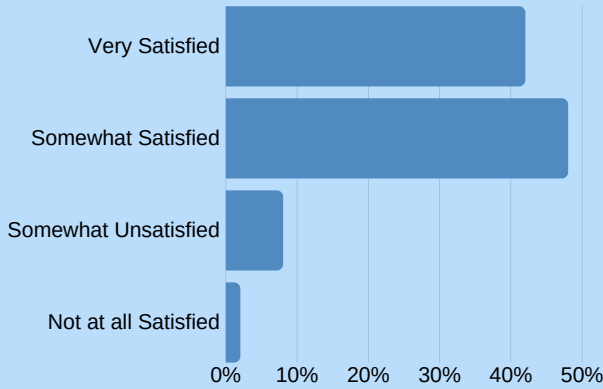




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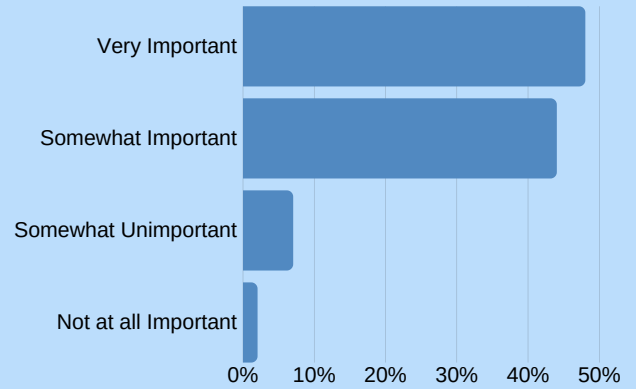
## Appearance of Parks - Satisfaction

Almost 90% of respondents are very or somewhat satisfied with the appearance of sidewalks.



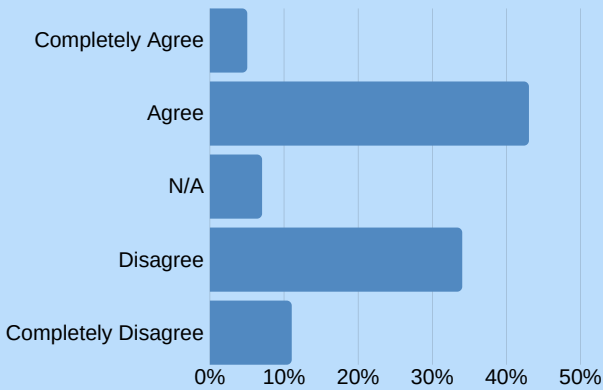
## Appearance of Parks - Importance

Over 90% of respondents agree that the appearance of parks is very or somewhat important.



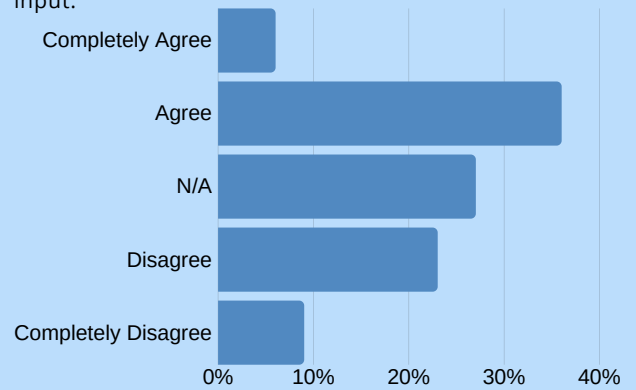
## Kyle has an adequate number of recreational options

Almost 50% of respondents agree or completely agree that Kyle has adequate recreation options.



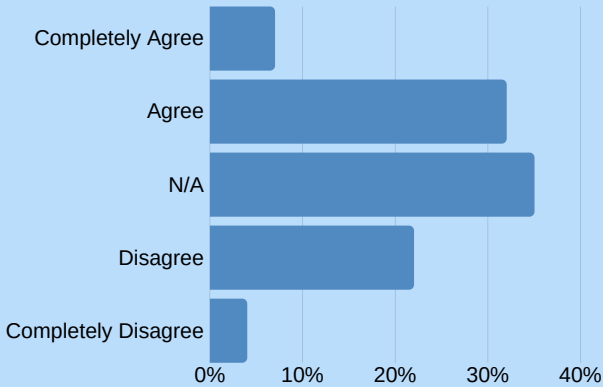
## Kyle city government is responsive to my concerns and input

About 50% of respondents are neutral or disagree that Kyle city government is responsive to concerns and input.



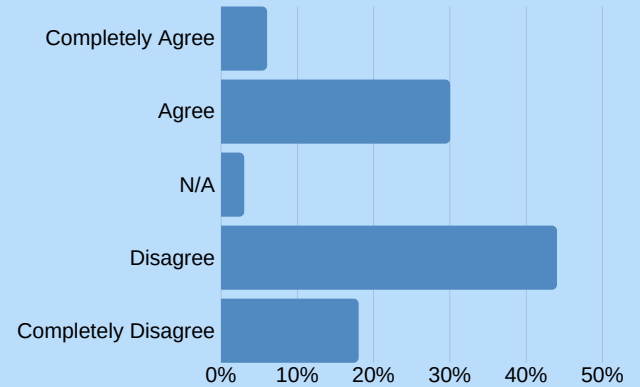
## Kyle has an adequate number of pet waste stations

Over 50% of respondents are neutral or disagree that Kyle has adequate pet waste stations.



## Kyle has an adequate number of entertainment options

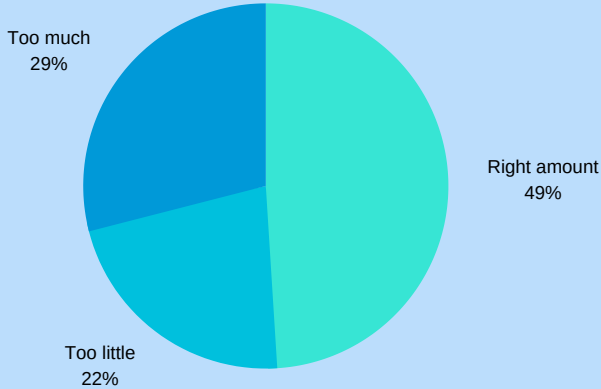
Over 60% of respondents disagree or completely disagree that Kyle has adequate entertainment options.



# FUTURE OF KYLE SURVEY RESULTS

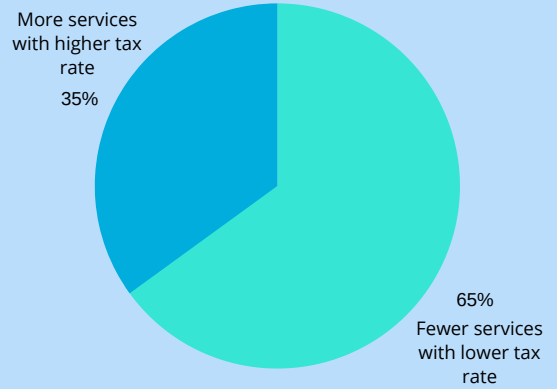
## Would you say the portion of property taxes going to the City of Kyle are appropriate?

Almost 50% of respondents think property taxes are the right amount.



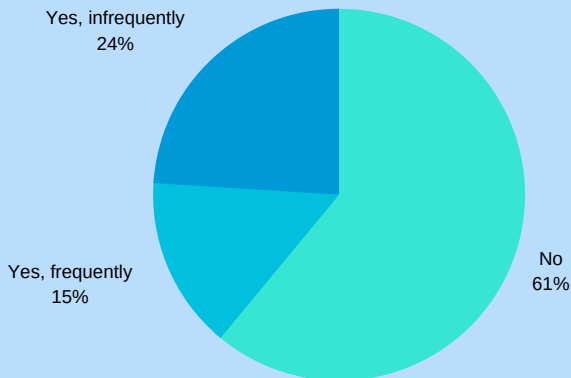
## Should the City of Kyle provide more services with a higher tax rate or fewer services with a lower tax rate?

About 65% of respondents prefer fewer services with a lower tax rate.



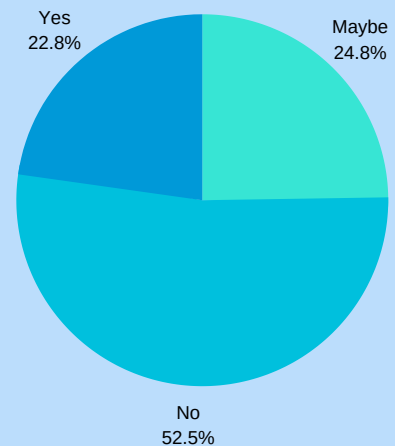
## If a public transportation option was available in Kyle, would you use it?

A little over 60% of respondents said they would not use a public transportation option, if available.



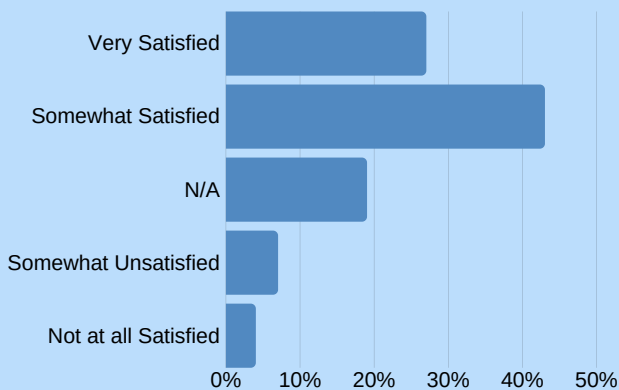
## Even if you would not use it, do you think the city should fund a public transportation system using tax-payer monies?

Over 50% of respondents do not think there should be a tax-payer funded public transportation option.



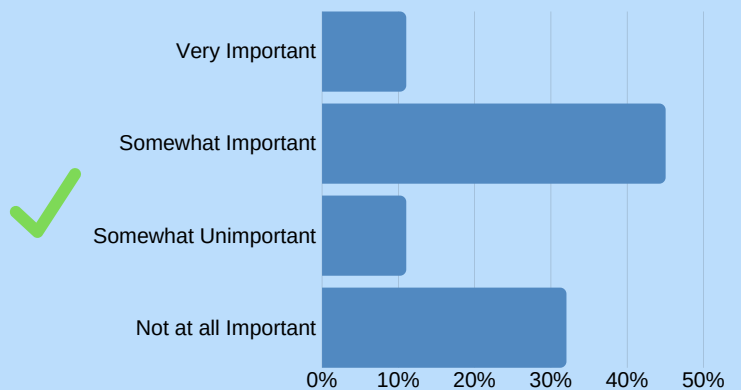
## City of Kyle's Social Media - Satisfaction

About 70% of responders said they are very or somewhat satisfied with the city's social media.



## City of Kyle's Social Media - Importance

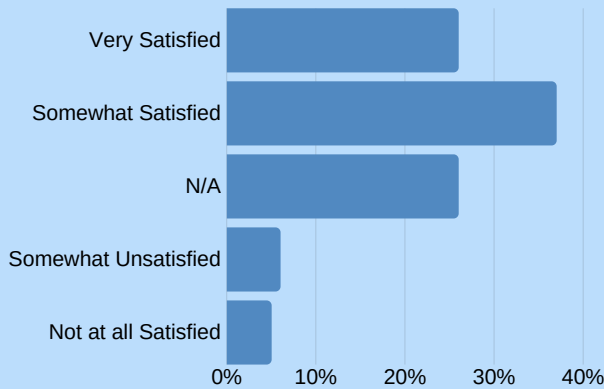
Over 70% of the respondents agree that the city's social media is very or somewhat important.



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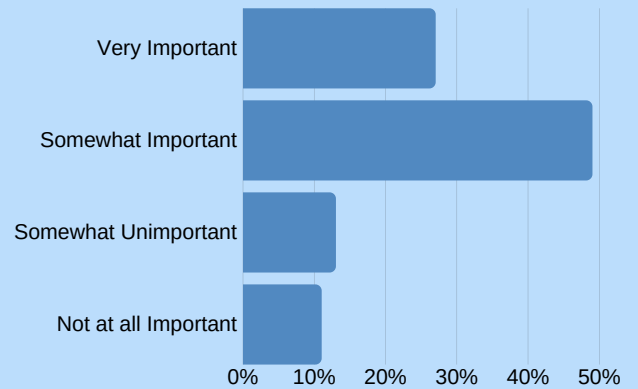
## Weekly Kyle e-News - Satisfaction

Over 60% of respondents are very or somewhat satisfied with the weekly Kyle e-News.



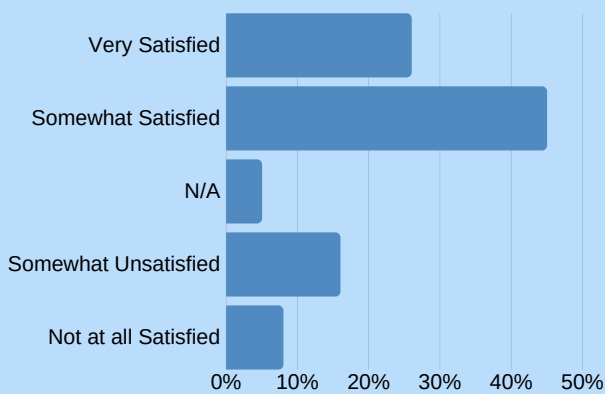
## Weekly Kyle e-News - Importance

About 75% of respondents agree that the weekly Kyle e-News is very or somewhat important.



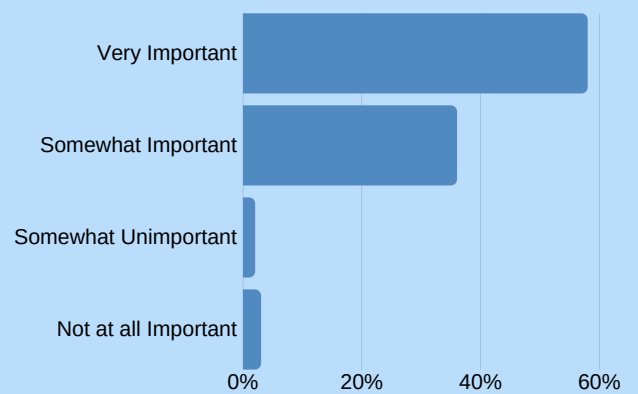
## City of Kyle Website - Satisfaction

Over 70% of respondents are very or somewhat satisfied with the City of Kyle website.



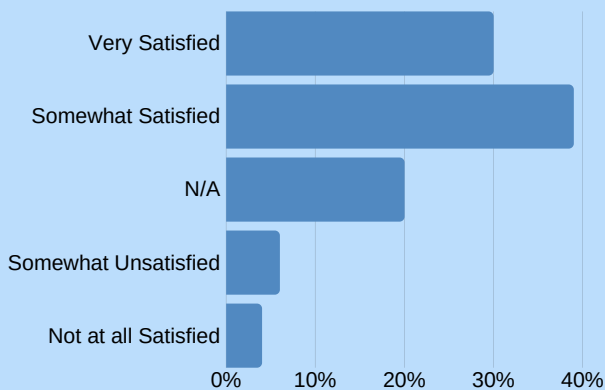
## City of Kyle Website - Importance

About 95% of respondents agree that the City of Kyle website is very or somewhat important.



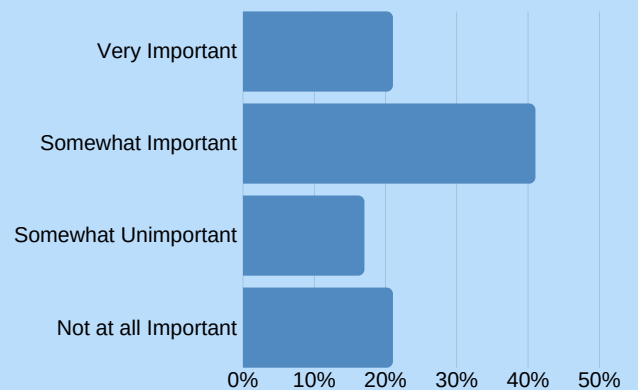
## Newsletter in Utility Bill - Satisfaction

Almost 70% of respondents said they are very or somewhat satisfied with the newsletter in utility bill.



## Newsletter in Utility Bill - Importance

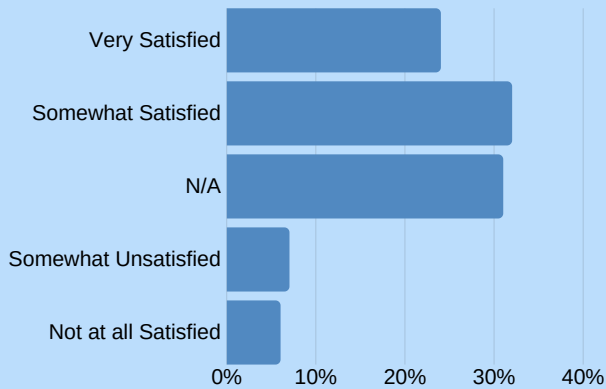
About 60% of respondents agree that the newsletter in utility bill is very or somewhat important.



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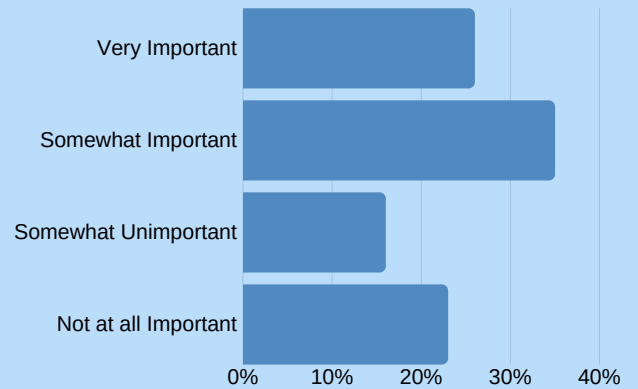
## Next Door App - Satisfaction

Over 50% of respondents are very or somewhat satisfied with the Next Door App.



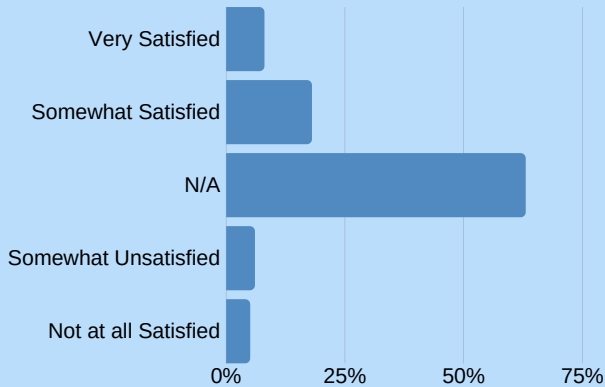
## Next Door App - Importance

Over 61% of respondents agree that the Next Door App is very or somewhat important.



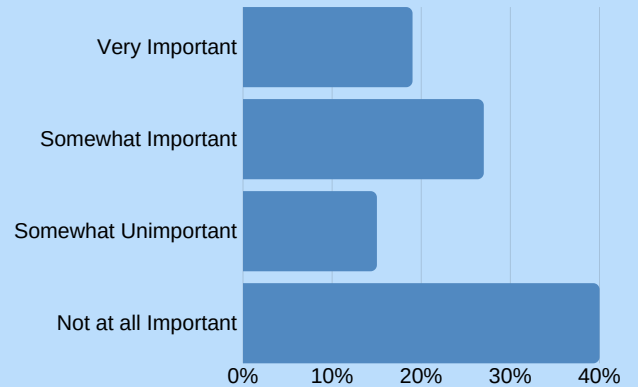
## KYLE 10 (Channel 10 on Spectrum Cable) - Satisfaction

Over 60% of respondents responded indifferent about their satisfaction with KYLE 10.



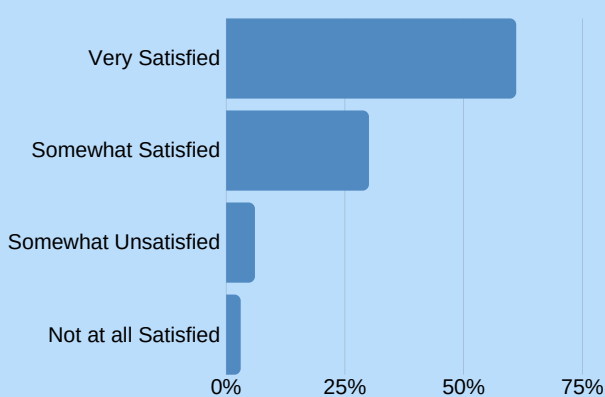
## KYLE 10 (Channel 10 on Spectrum Cable) - Importance

Over 50% of respondents responded that KYLE 10 is somewhat unimportant or not at all important.



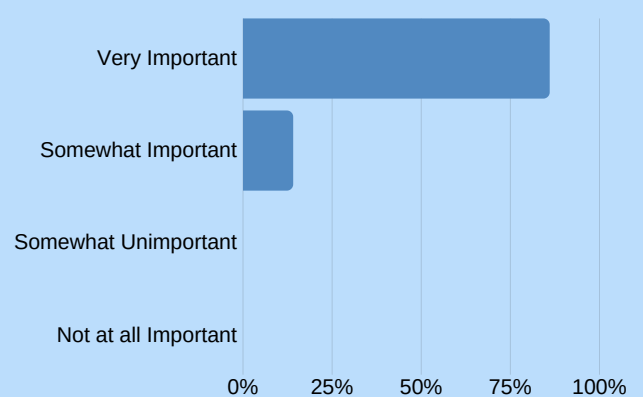
## TDS Trash Service - Satisfaction

Over 90% of respondents said they are very or somewhat satisfied with the TDS Trash Service.



## TDS Trash Service - Importance

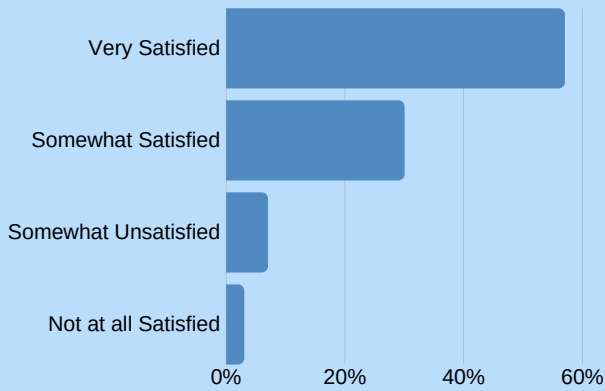
Over 80% of respondents agree that the TDS Trash Service is very important.



# FUTURE OF KYLE SURVEY RESULTS

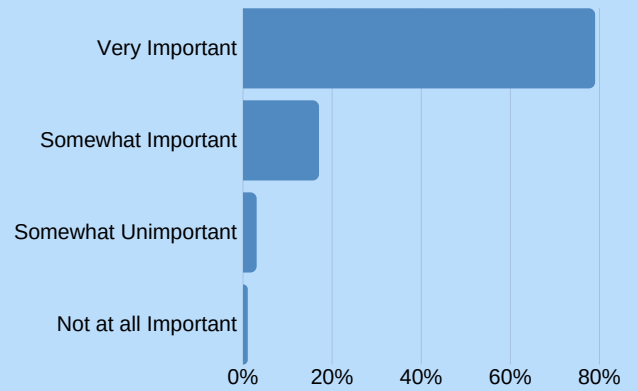
## TDS Recycling Service - Satisfaction

Over 80% of respondents are very or somewhat satisfied with TDS Recycling Service.



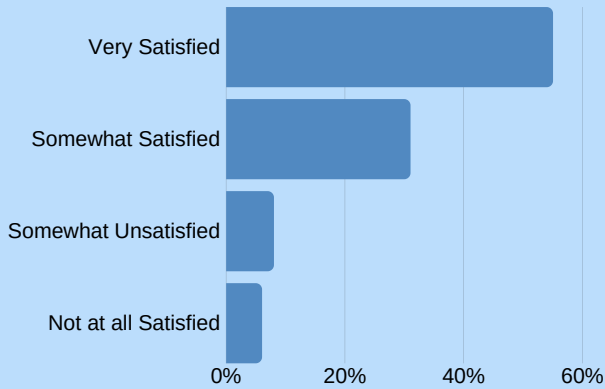
## TDS Recycling Service - Importance

Over 90% of respondents agree that TDS Recycling Service is very or somewhat important.



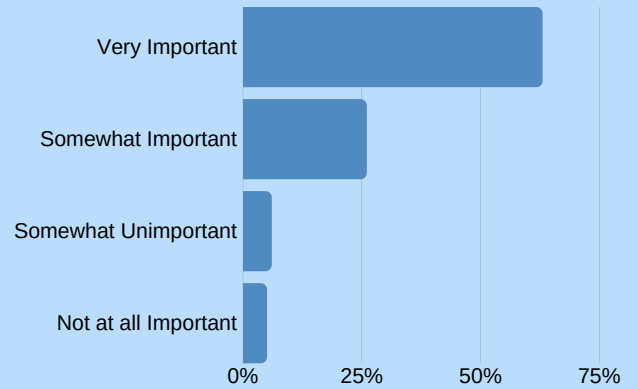
## TDS Compost Service - Satisfaction

Over 80% of respondents responded that they are very or somewhat satisfied with TDS Compost Service.



## TDS Compost Service - Importance

Almost 90% of respondents responded that TDS Compost Service is very or somewhat important.



# FUTURE OF KYLE SURVEY RESULTS

