



CITY OF KYLE-UTILITY BILLING DEPT.  
100 W. CENTER STREET  
KYLE, TX 78640

PHONE: (512) 262-3960  
FAX: (512) 262-3965  
EMAIL: UTILITIES@CITYOFKYLE.COM

### RESIDENTIAL UTILITY APPLICATION

1)-Start Service on Date: \_\_\_\_\_ - If application is completed after 2 pm please select a time for the next business day.

2)-SELECT A TIME RANGE TO INDICATE YOUR AVAILABILITY FOR THE SELECTED START OF SERVICE DATE.

☐ 8:00 am-12:00 pm

☐ 1:00 pm-5:00 pm

☐ Check here if you are at least 65 years of age: (Proof is needed, ex. copy of DL, to qualify for any or all Senior Discounts)

**REQUEST FOR CONFIDENTIALITY OF PERSONAL INFORMATION:** I request any personal information held by the Utility Department which is necessary for my water utility account be held as confidential as possible and not released unless requested by only the exceptions stated under House Bill 859.

☐ YES ☐ NO

#### PRIMARY APPLICANT:

Select One:

☐ Homeowner (Attach 1st Page of Settlement Statement and Driver's License)

☐ Landlord (Attach Landlord Agreement)

☐ Renter (Attach Page 1 of Lease and Driver's License)

\_\_\_\_\_  
Last Name

\_\_\_\_\_  
First Name

\_\_\_\_\_  
Primary Phone Number

\_\_\_\_\_  
Email Address

\_\_\_\_\_  
Social Security #

\_\_\_\_\_  
Drivers License #

\_\_\_\_\_  
License Issued by State

\_\_\_\_\_  
Date of Birth

**Complete Service Address (#, Street, City):** \_\_\_\_\_

\_\_\_\_\_  
Employer

\_\_\_\_\_  
Work Phone Number

\_\_\_\_\_  
Mailing Address for Billing Purposes (#, Street, City, State, and Zip) IF DIFFERENT THAN THE SERVICE ADDRESS

#### SECONDARY APPLICANT:

\_\_\_\_\_  
Last Name

\_\_\_\_\_  
First Name

\_\_\_\_\_  
Home Phone Number

\_\_\_\_\_  
Cell Phone #

\_\_\_\_\_  
Social Security #

\_\_\_\_\_  
Drivers License #

\_\_\_\_\_  
License Issued by State

\_\_\_\_\_  
Date of Birth

By signing below: **1) I understand that I, or appointed agent, will need to keep the agreed scheduled time or be charged a Second Service Call charge on my account if I, or appointed agent, is not there when the technician turns on service. The appointed agent will have access to faucets inside the residence, if anything on inside.** 2) I am "solely" responsible for this account. A service charge may be imposed for any returned checks and that bills must be paid on or before the due date (15th of each month) or be subject to a late charge and possible termination. If terminated, a reconnect fee and/or a deposit may need to be paid with the account in full before services are reinstated. I, also, understand the trash collection service is provided by Texas Disposal Systems and will be included on my monthly City of Kyle Utility bill.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

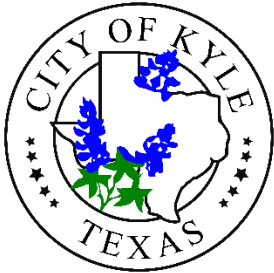
#### PAYMENT METHOD

Credit Card # \_\_\_\_\_

- Cash or Check only accepted in person

Expiration Date: \_\_\_\_\_

\* This is a one time charge for a deposit and service charge



# CITY OF KYLE

100 W. Center • Kyle, Texas 78640 • (512) 262-3960 • FAX (512) 262-3965 • Utilities@cityofkyle.com

- I. PURPOSE.** The City of Kyle is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City of Kyle will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply
  - B. and a potential source of contamination is permitted.
  - C. Potential sources of contamination shall be isolated from the
  - D. public water system by an air-gap or an appropriate backflow prevention device.
  - E. No cross-connection between the public drinking water supply
  - F. and a private water system is permitted.
  - G. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - H. No connection which allows water to be returned to the
  - I. public drinking water supply is permitted.
  - J. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - K. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT.** The following are the terms of the service agreement between the CITY OF KYLE PWS TX1050002 and:

\_\_\_\_\_  
Applicant Name

\_\_\_\_\_  
Service Address

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards.

These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

**IV. ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

DATE: \_\_\_\_\_